

AVC



# International Conference Insurance Crime

Werner Postma  
Foundation for Tackling Vehicle Crime

Poland, 11 – 12 March 2010



# Foundation for tackling vehicle crime (AVc)

## ***Board:***

### **Public**

- ✦ Min. of Justice
- ✦ Dep. of Road Transport
- ✦ Min. of Transport
- ✦ Police
- ✦ Public prosecution

### **Private**

- ✦ Association of Dutch Insurers
- ✦ Dutch car branch:  
RAI and Bovag
- ✦ ANWB (Dutch AA)
- ✦ Dutch Employers Association  
on Transport and Logistics  
(TLN)

# No clear distinction between theft and fraud

- stolen cars used to rebuild wrecked car
- falsifying vehicle documents, shipping documents, import documents
- cars sold and reported stolen
- tampering with identity of cars
- involvement of staff in cargo theft
- tampering with age / mileage / ....

The bad guys do it all!!

# Partnership means sharing

- problem
- responsibilities
- knowledge
- information
- power to solve the problem

# What insurers (can) do



- VbV, a specialized bureau for vehicle crime of the Dutch insurers
  - early warning signal lost vehicles
  - ICRV point
  - managing of certification systems
  - exchange data with authorities about wrecked vehicles
  - theft signals of non-registered items: boats, heavy equipment
  - influence owners to make a “passport” for their boat / machine / bicycle / .....
  - influence authorities to do what is necessary and more to have the best registration system
  - influence authorities to register boats / bicycles / etc.

# Early warning signal

- “missing” vehicles
  - 7x7 / 24 hrs
  - by telephone
  - temporary signal in vehicle register
  - overruled by formal police theft signal
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- Min of Transport / RDW
  - Police
  - Insurance companies

# ICRV point

In the Netherlands: checking data in both public and private databases

- vehicle register -Min of Transport
- mileage register -car branch
- car history register -car branch
- insurers' information -insurers
- police data (limited) -police

# Managing of certification systems

quality of alarm systems and tracking & tracing systems

- insurers
- automotive sector
- police
- private alarm centers



# Exchange data wrecked vehicles

- insurers inform vehicle register RDW
- RDW puts signal: “waiting for inspection”
- after repairs: inspection by RDW, repairs plus identity
  - insurance companies
  - expertise companies
  - repairs branch
  - RDW
  - police

# “Passports”

- most owners do not know the right details of their property
- most insurers do not know what they insure
- source of misunderstanding and fraud
  - consumer organization
  - boating / cycling clubs
  - boat /bicycle /equipment manufacturers
  - insurance companies
  - police

# Do the necessary and more to get the best vehicle registration

how to make sure someone takes care of

- identity check imported used vehicles
  - check authenticity of documents
  - check completeness of documents
  - check vehicle details via EUCARIS
  - check SIS, ASF
  - exchange info with country of origin
  - take action in case of clones / irregularities
  - etc
- 
- what do insurers do
  - what does the police do
  - what does the registration authority do
  - how to involve the importers / car branch

# Latest example PPP action

## Cargo Theft

December 9, 2009: Transport Covenant  
13 parties, highest level committed by their signature

- Association of Dutch Insurers
- Minister of Economic Affairs
- Minister of Justice
- Minister of Interior and Kingdom Relations
- Minister of Transport, Public Works and Water Management
- Public Prosecution
- Air Cargo Netherlands
- Dutch Association of Transport Users and Transport on Own Account (EVO)
- Royal Dutch Transport (KNV)
- The Dutch Police Force
- The Foundation for Tackling Vehicle Crime (AVc)
- Dutch Employers Association on Transport and Logistics (TLN)
- Transported Asset Protection Association (TAPA)

# Four spearheads:

- I. Monitoring, statistics and analysis
- II. Prevention
- III. Repression
- IV. International

# Project Monitoring, statistics and analysis

Coordinator : AVc

Other involved organizations: all 13

Actions:

- harmonized definitions of transport criminality.
- improvement of quality of crime reports
- umbrella organizations encourage members to provide more / all crime reports

# Project Companies- and Company Grounds

Coordinator: “shippers association” EVO

Other involved organizations: 6 out of 13

## Actions:

- information and advice to transport companies
- cooperation with local authorities: safe parking places

# Safe Parking

Coordinator : Ministry of Transport

Other involved organizations: 7 out of 13

## Actions:

- development national policy safe parking places
- evaluation improvement 20 least secure P places
- development safe parking places, certification EU standard (Label)
- encouragement use of safe P places



# Chain approach

Coordinators: TAPA en AVc

Other involved organizations: 8 out of 13

Actions:

- development supply chain model with preventive measures

# Internal criminality

Coordinator : transport branch

Other involved companies: 7 out of 13

Actions:

- standard model recruitment personnel
- awakening sector to internal criminality
- encouragement to report internal crime

# Prevention

Coordinators: 3 branch associations

Other involved organizations: 9 out of 13

## Actions:

- promote responsibility crime prevention on highest level (board of directors of companies)
- development fast alarm messages from police to transport sector
- crime prevention in training professional drivers
- promote alarm button in trucks

# Repression

Coordinator : Police

Other involved organizations: 10 out of 13

Ministry of Justice and TAPA

Actions:

- police create account managers transport crime
- intensifying police capacity

# International

Coordinators: AVc and Ministry of  
Economic Affairs

Other involved organizations: all 13

Actions:

- creation desk to report crime in foreign country
- periodical discussions at EU level
- joint international police actions
- TAPA to organize seminars regularly (4 x per year)

# Conclusion:

- Lots of ambitions for the next three years
- Sharing is our key success factor
- Insurers are one of the 13 driving forces
- All parties benefit



# For information you can contact us

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